

# Supplementary Brochure: Personal Loans Product Information Brochure

Effective from 01 July 2023

This Supplementary Brochure dated 01 July 2023 details changes to the Queensland Country Bank Limited Personal Loans Product Information Brochure dated 21 July 2021 and must be read in conjunction with this Personal Loans Product Information Brochure.

#### Amendment to Personal Loans Product Information Brochure

#### Effective 01 July 2023

Page 3 - General Information

Replace "Private health insurance is provided by Queensland Country Health Fund Ltd ABN 18 085 048 237, a registered private health insurer and related body corporate of Queensland Country Bank Limited" with "We act as agent for the product issuer, HBF Health Limited ABN 11 126 884 786 trading as Queensland Country Health Fund for health insurance coverage. While we can arrange insurance cover for you, your insurance contract is with the insurer and not with Queensland Country Bank Limited. A Product Disclosure Statement may be obtained by calling 1800 075 078 or visiting any branch".

#### Effective 14 April 2022

New Product - Boat Loan

Our Boat Loan allows you to purchase a new or used personal and trailerable watercraft up to five years of age\*. You can even get conditional approval, to know how much you can borrow, which may give you more bargaining power.

Our Boat Loan offers a lower variable interest rate than our Secured and Unsecured Personal Loans, flexible loan terms and a variety of repayment options. Best of all you can make additional repayments and pay off your Boat Loan sooner with no early repayment fees.

#### What you pay:

- · Loan establishment fee
- Monthly loan maintenance fee
- · Goods Security Agreement fee

#### **Features and Benefits:**

- Low variable rate#
- · No deposit required
- Increase your bargaining power with pre-approval
- Make extra repayments with no fees for paying out the loan early
- Borrow up to \$150,000
- · Control your repayments weekly, fortnightly or monthly
- · Loan terms up to seven years
- · Redraw facility on your loan

For full details on fees and charges relating to our Boat Loan, please view our Fees and Charges brochure.

<sup>\*</sup> Age of the watercraft will be determined by the build date.

<sup>#</sup> For more information on our personal loan interest rates, please refer to queenslandcountry.bank or request a copy of our Loan Interest Rates Schedule from any of our branches.

# **Personal Loans**

**Product Information Brochure** 



Personal Loans can be a fast, easy and affordable way of financing those things that you've always wanted or have been planning on doing.

## Why choose us for your Personal Loan?

- Choose from a range of secured and unsecured loan options, including options specifically for buying a new car or renovating your home
- Fast approval times
- Flexible payment options
- Pay your loan off as quickly as you like no early payout fees



# Apply for a Personal Loan

In branch - visit our website for your nearest branch location

Online - visit queenslandcountry.bank

Call us on 1800 075 078

# Who is eligible for a Personal Loan?

Our Personal Loans are only available to Members of the Bank. Members must be at least 18 years of age; permanent residents of Australia; and currently live in Australia.

If you're not a Member yet, you will need to open a Membership as part of your application.

#### Insurance

We offer a range of personal insurance products through our insurance partners who can provide cover for the following:

- Health insurance\*
- Home and contents general insurance<sup>^</sup>
- Boat and caravan insurance<sup>^</sup>
- Travel insurance^

If you are interested in a no obligation quote, please drop into your nearest branch and see one of our friendly staff.

Alternatively, feel free to call us. For Health insurance enquiries, call 1800 813 415. For General insurance enquiries, call 1800 075 078.

- \* Private health insurance is provided by Queensland Country Health Fund Ltd ABN 18 085 048 237, a registered private health insurer and related body corporate of Queensland Country Bank Limited.
- ^ We act as agent for the product issuer, Insurance Australia Limited ABN 11 000 016 722 trading as CGU Insurance for general insurance products. While we can arrange insurance cover for you, your insurance contract is with the insurer and not with Queensland Country Bank Limited. A Product Disclosure Statement may be obtained by calling 1800 075 078, 1800 753 377 or visiting any branch.

This brochure provides information about our personal loan products and is intended to help you decide on whether to take out a personal loan with Queensland Country and to choose which product best suits your needs.

# **New Car Loan**

Our New Car Loan allows you to purchase any new, demonstration or used car up to three years old\* either privately or through a dealership. You can borrow up to 100% of the vehicle's value plus insurance and on-road costs. You can even get conditional approval, to know how much you can borrow, which may give you more bargaining power.

Our New Car Loan offers a lower variable interest rate than our Secured and Unsecured Personal Loans, flexible loan terms and a variety of repayment options. Best of all you can make additional repayments and pay off your car loan sooner with no early repayment fees.



# What you pay

Loan establishment fee

Monthly loan maintenance fee

Goods Security Agreement fee

## Features and Benefits

- Variable rate loan#
- · No deposit required
- · Loan terms up to seven years
- Borrow up to \$75,000
- Make extra repayments with no fees for paying out the loan early
- Conditional pre-approval available

<sup>\*</sup> Age of the car will be determined by the build date.

<sup>#</sup> For more information on our car loan interest rates, please refer to queenslandcountry.bank or request a copy of our Loan Interest Rates Schedule from any of our branches.

For full details on fees and charges relating to our secured personal loan, please view our Fees and Charges brochure.

# Reno Loan

Our Reno Loan is an easy and cost-effective way to finance improvements to your home, such as adding a deck, putting in a pool, giving the kitchen or bathroom a makeover, or building a shed.

A Reno Loan can provide you with up to \$50,000 for those smaller home improvements projects without the need to extend your home loan.



# What you pay

Loan establishment fee

Monthly loan maintenance fee

#### Features and Benefits

- Low interest rate#
- No need to extend your home loan
- · No deposit required
- No security required\*
- Loan terms up to seven years
- Borrow from \$3,000 up to \$50,000
- Make extra repayments with no fees for paying out the loan early

# Excluded items that cannot be purchased using the Reno loan include:

- Whitegoods and electrical goods that are not hardwired appliances including: fridges, entertainment systems, washing machine, TV's and microwave ovens.
- · Household furnishings including: lounges, tables, chairs, beds and rugs.

For full details on fees and charges relating to our secured personal loan, please view our Fees and Charges brochure.

<sup>\*</sup> Security is not available on the Reno Loan. If security is deemed a requirement for your application's approval, a Reno loan is not available. We will contact you to discuss alternative loan options.

<sup>#</sup> For more information on our Reno Loan interest rates, please refer to queenslandcountry.bank or request a copy of our Loan Interest Rates Schedule from any of our branches.

# **Unsecured Personal Loan**

If you're looking for a loan that doesn't require security to be provided, then our Unsecured Personal Loan may be just right for you.

Our unsecured loans are available for amounts usually between \$1,000 and \$20,000.

As we don't take security, the interest rates are higher than our Secured Personal Loan interest rates and we only offer a maximum loan term of five years.



# What you pay

Loan establishment fee

Monthly loan maintenance fee

### Features and Benefits

- Variable rate loan#
- · No deposit required
- Loan terms up to five years
- Borrow up to \$20,000\*
- Make extra repayments with no fees for paying out the loan early
- Conditional pre-approval available

### What can I use an Unsecured Personal Loan for?

- Fund a well-earned holiday or travel plans
- Computers, equipment, TVs and other household goods
- Buy furniture and white goods
- Purchase investments such as shares and managed funds
- · Consolidate your personal debts into one manageable loan\*

<sup>#</sup> For more information on our personal loan interest rates, please refer to queenslandcountry.bank or request a copy of our Loan Interest Rates Schedule from any of our branches.

<sup>^</sup> In special circumstances we may consider loans over \$20,000.

For full details on fees and charges relating to our unsecured personal loan, please view our Fees and Charges brochure.

# **Secured Personal Loan**

If you're looking to buy a used car, boat, caravan or motorcycle, or to make another worthwhile purchase, then our Secured Personal Loan might be just what you're looking for.

By providing us with security over your loan (such as a motor vehicle, boat, motorcycle or caravan), we're able to offer you a lower interest rate and are able to offer a higher borrowing amount than is otherwise available under an Unsecured Personal Loan option.



# What you pay

Loan establishment fee

Monthly loan maintenance fee

Goods Security Agreement fee

#### Features and Benefits

- Variable rate loan#
- · No deposit required
- · Loan terms up to seven years
- Borrow up to \$50,000
- Make extra repayments with no fees for paying out the loan early
- Conditional pre-approval available

## What can I use a secured Personal Loan for?

- · Purchase a car
- Buy a boat, caravan or motorcycle
- Fund a well-earned holiday or travel plans
- Purchase furniture, white goods, computers, TV's and other household goods
- Purchase investments such as shares and managed funds
- Consolidate your personal debts into one manageable loan

For more information on our personal loan interest rates, please refer to queenslandcountry.bank or request a copy of our Loan Interest Rates Schedule from any of our branches.

For full details on fees and charges relating to our secured personal loan, please view our Fees and Charges brochure.

# How to contact us

If you have any questions or need more information, please contact us:

**Branch** Visit our website for a listing of all our branches

Post PO Box 679, Aitkenvale QLD 4814

**Phone** 1800 075 078

Website queenslandcountry.bank

**Email** info@queenslandcountry.bank

**f** Queensland Country Bank

#### **Conditions of use**

Loan applications are subject to the Bank's normal eligibility criteria and approval. Fees and Charges are payable. Full terms and conditions will be included in the loan offer.

This brochure provides information about our personal loan products and is intended to help you decide on whether to take out a personal loan with Queensland Country and to choose which product best suits your needs.

#### **Read with**

This document is to be read in conjunction with: Fees and Charges brochure, Credit Guide, Loan Interest Rate Schedule.

The information in this document does not take into account your objectives, financial situation or needs. Before acting on this information you should consider whether it is right for you and seek your own advice.